



## Antenatal Clinics at KEMH

Welcome to KEMH Antenatal Clinic.

Your booking details are enclosed in this letter along with some KEMH registration forms. These forms must be completed prior to your appointment and brought with you to your appointment.

### What to do before your appointment

1. Write down any questions you may have for the Obstetric Team or the Midwife
2. Check your confirmation letter for the location of your clinic appointment
3. Check our location maps to establish how to find your clinic (at the front of the hospital)

<http://www.wnhs.health.wa.gov.au/brochures/consumers/wnhs3674.pdf>

### Changing an appointment

Contact Outpatient Direct (please see details on the back of this page)

### What to bring to your appointment

On the day of your appointment please bring:

1. Your completed KEMH registration forms
2. Medicare card, pension card or any other concession card you hold
3. If you do not have Medicare – your passport, visa and insurance details
4. Your appointment confirmation letter
5. Your GP details: name, address and phone number
6. List of current medications
7. Entertainment (TV education/entertainment and limited magazines are available)

Please note: there is a café in the hospital to purchase food and drinks.

### How to get to KEMH

There is limited parking around KEMH, controlled by the City of Subiaco. The majority of street parking is for a maximum period of two hours around the hospital.

There are a couple of longer-term paid car parks located nearby.

Subiaco and Daglish train stations are within walking distance. The **27** bus service stops outside the front entrance of the hospital. This bus runs from Claremont train station, through Subiaco then along St George's Terrace to East Perth, approximately every half hour on weekdays, and hourly on weekends.

[http://www.wnhs.health.wa.gov.au/brochures/consumers/KEMH\\_travel\\_map.pdf](http://www.wnhs.health.wa.gov.au/brochures/consumers/KEMH_travel_map.pdf)

<http://www.subiaco.wa.gov.au/Your-council/Parking/Car-park-locations-map.aspx>

## Expected wait time

It is recommended that you allow up to two or three hours for your first appointment.

At this appointment, we will record your obstetric and medical history as well as providing Antenatal Education. Subsequent visits will be shorter.

All patients are given a specific appointment time and the clinic is organised according to the type of patients seen and the number of staff available. Unexpected delays can occur due to a patient complexities or the urgent need for a staff member to attend to a patient in the hospital.

Our target is to ensure an Obstetric or Midwifery Team sees you within 30 minutes of your scheduled appointment time but, if delays are expected, the staff will keep you informed.

## Disability Access

WNHS is committed to ensuring our services are accessible to people with disabilities. We are keen to make your journey through the hospital as smooth as possible. If you have any requirements you think we need to know about prior to your appointment, please contact Outpatient Direct on 1300 855 275 who will leave a message for our team.

[http://kemh.health.wa.gov.au/brochures/consumers/disabled\\_access.pdf](http://kemh.health.wa.gov.au/brochures/consumers/disabled_access.pdf)

## Language services

All patients and carers who need assistance with English or who are deaf or hearing impaired are provided with access to appropriate interpreting and translating assistance. We prefer face to face interpreters; however we also use phone interpreters. The Health Department does not encourage the use of family members as interpreters. If you or your family members are concerned that your GP may not have informed us that you need an interpreter, please contact Outpatient Direct on 1300 855 275 who will leave a message for our team. There is no charge for an interpreter.

## Non Medicare patients

A KEMH hospital representative will contact you prior to appointment or on the day of your appointment.

Please bring in your passport, insurance details and a copy of your visa to your first appointment. You are required to complete your KEMH registration form with your overseas address as your home address and your WA address as your mailing address.

**Changing an appointment or forgotten where or when to come:** Call Outpatient Direct on 1300 855 275

Outpatient Direct is a WA based telephone service that assists some WA public hospital patients to manage their outpatient appointments at certain specialties/clinics. Services Outpatient Direct provides include:

1. Cancelling outpatient appointments \*
2. Rescheduling outpatient appointments \*
3. Updating contact details such as postal address, phone numbers
4. General information regarding your outpatient appointments

*\*Whilst Outpatient Direct will attempt to assist you with your enquiry they are not able to reschedule/cancel all appointments and your call may be transferred to the appropriate clinic or a message sent to the clinic with your enquiry.*

**Outpatient Direct 1300 855 275**  
**TTY callers 133 677 (local call costs apply)**  
**Monday to Friday, 8am - 6pm**