



EXPRESSION OF INTEREST

Consumer Representative

WNHS Maternity Care Steering Committee

We wholly embrace diversity and inclusion and encourage people from all ages, races, genders, religions, sexual orientations, family responsibilities or other characteristics, including Aboriginal people, people from culturally diverse backgrounds, individuals with a diverse sexuality or gender or bodily diversity, and people with disability to apply for this opportunity.

Position Description

The Women and Newborn Health Service (WNHS) have established a Steering Committee (the Committee) to ensure a cohesive organisation-wide approach to enhance the provision of maternity care by minimising birth trauma and its impact on women, infants and families. WNHS are currently seeking expressions of interest for up to four (4) consumer representatives to join the Committee. Successful applicants will demonstrate the following:

- Be capable of reflecting the viewpoints and concerns of collective consumers or carers.
- Be recognised as persons in whom consumers and carers and their organisations have confidence.
- Have strong communication links with their constituents so that they are able to provide the sort of representation that a diverse consumer and community requires.
- Be available for meetings on the 2nd Friday of each month from 9:00 – 10:00 am.

Successful applicants will have knowledge of key maternity health issues, and must demonstrate a commitment to working in partnership with clinicians and consumers to enhance the provision of maternity care and to address the issue to birth trauma. The successful applicants will be widely informed of and able to represent consumer or carer experiences beyond one's own personal experience.

The WNHS team invite expressions of interest from individuals who embody the values of respect, care, teamwork, innovation and integrity.

An information session will be provided to the representative(s) to support their involvement.

Consumer representatives are expected to participate by:

- Attending meetings (face-to-face preferred, video link is available)
- Actively participating in discussions
- Contributing ideas and experience to the development of strategic activities, policy and planning
- Following up on identified actions.

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Remuneration

Participation payment is offered in line with the NMHS Consumer and Carer Participation Payment Policy at the Advisor Tier of \$75 per hour for a minimum of two hours.

Selection Criteria

- Demonstrated ability to articulate consumer or carer perspectives using system advocacy skills in a Health Service Provider / Executive / Strategic context.
- Ability to use consumer or carer based networks including but not limited to the WNHS Community Advisory Councils across sites, Health Consumers Council, Carers WA and other community organisations, to inform action items or advice provided by WNHS.
- Ability to provide advice and strategic direction to the committee on behalf of Western Australian consumers or carers
- Ability to problem solve, use initiative, and contribute to the goals of the WNHS Birth Trauma Steering Committee
- Demonstrated well-developed interpersonal skills including the ability to work as part of a team and also maintain good working relationships with the committee members; and other stakeholders.
- Well-developed communication skills including listening, providing feedback, negotiation and the demonstrated ability to use these to achieve results.
- Willingness to participate in training relevant to the work of the committee (this includes completion of Health Consumer Council's Advanced Consumer Representation training within the last 12 months).
- An understanding of the diversity of cultural and linguistic backgrounds of the WNHS community, and the impact this has on consumers, their carers and families.

Selection and Application process

Consumer and carer representatives interested in being on the Steering Committee should complete a short statement addressing the selection criteria (no more than 2 pages) and the contact details of two (2) referees.

A selection panel will review and short list the applications; an informal interview may be required. The selection process is anticipated to be finalised by 16 December 2024.

For further information, please contact the WNHS Consumer Liaison Service on 6458 1444 or at WNHSCLS@health.wa.gov.au.

Applications can be sent by email to wnhs.execoffice@health.wa.gov.au. Please mark the application "EOI – Private and Confidential"

Applications must be received by 4:00 pm on Monday 2 December 2024.

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